



**U. S. DEPARTMENT OF VETERANS AFFAIRS**  
**Regional Office, Fort Snelling**  
**1 Federal Drive**  
**St. Paul, MN 55111-4050**

February 14, 2000

REGIONAL LOAN CENTER MEMORANDUM No. 00-07

TO: ALL LENDERS

SUBJ: CERTIFICATE OF ELIGIBILITY INTERNET SITE

The St. Paul Regional Loan Center has been notified by the Los Angeles Eligibility Center that an internet site is now available to check the status of an eligibility application, among other things. For your information, a copy of the announcement from the Los Angeles office has been reprinted on the back of this memo.

/s/D. F. MUNRO  
D. F. MUNRO  
Loan Guaranty Officer



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# Information Bulletin

January 27, 2000

Loan Guaranty Bulletin No. 26-00-4

SUBJECT: Certificate of Eligibility Internet Site

We are pleased to announce the new Los Angeles Eligibility Center's Internet site.

You can get to the site by pointing your Internet browser to <http://www.vahomes.org/la/home.htm> and clicking on the Certificates of Eligibility button.

At our new site, you'll be able to:

1. Check the status of an eligibility application. Just type in a veteran's social security number and we'll tell you when we received the application and when we've issued the Certificate of Eligibility.
2. Find out where to send your application for a Certificate of Eligibility.
3. Learn the service requirements for eligibility for VA home loan benefits. Reservists can also get information on their special requirements.
4. Learn the requirements for restoring previously-used VA home loan benefits.
5. See dozens of frequently-asked questions about eligibility, the home loan process, VA's guaranty, and much more.
6. Download the VA forms you need to request a Certificate of Eligibility. Here you can also link to sites where veterans can request their military records.

Our new site is just another step in the Los Angeles Eligibility Center's commitment to providing the best service to our nation's veterans.

To reach us, call our customer service representatives at (888) 487-1970, or send us an e-mail at [vavbalan/lgyeli@vba.va.gov](mailto:vavbalan/lgyeli@vba.va.gov).

*Grant L. Singleton*

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