



**U.S. DEPARTMENT OF VETERANS AFFAIRS**  
**Regional Office, Fort Snelling**  
**1 Federal Drive**  
**St. Paul, MN 55111-4050**  
**[www.vba.va.gov/rostpaul.htm](http://www.vba.va.gov/rostpaul.htm)**

August 23, 2004

Regional Loan Center Memorandum No. 04-12

To: Lenders

SUBJ: Loan Guaranty Information Videos

**PURPOSE**

The purpose of this circular is to announce the availability of seven additional training videos for Loan Guaranty employees and other appropriate audiences. The videos have been shipped to Regional Loan Centers, San Juan and Honolulu Loan Guaranty divisions, and Eligibility Centers under separate cover, and will be on the Internet for program participants.

**BACKGROUND**

As part of its regular training program, Loan Guaranty Service produces a series of short videos on a variety of topics to help keep employees, lenders, real estate professionals, and veterans informed of program changes. (RLC Memorandum 02-18 announced the first seven videos in this series, RLC Memorandum 03-19 announced the next six, and the present announcement brings the current total to 20 titles.)

**INTENDED AUDIENCE**

Each video is produced with a specific viewer in mind. However, you may find some of them useful for other audiences. They are short, ranging in length from 8 to 15 minutes in length, and are closed captioned for the hearing impaired. One video intended only for VA employees is marked with an asterisk (\*) in the list below. The others will be made available on the Internet in streaming video format at [http://homeloans.va.gov/ondemand\\_stream\\_video.htm](http://homeloans.va.gov/ondemand_stream_video.htm).

## **TITLES/AUDIENCES**

The list of videos currently available (and primary intended audiences) is as follows:

- a. *Automated Underwriting Systems and VA Loans* (Lender and Loan Guaranty employees)
- b. *Credit Issues in Underwriting VA Loans* (Lender and Loan Guaranty employees)
- c. *Proposed vs. New Construction* (Appraisers, SARs, C&V employees)
- d. *TAS (The Appraisal System)* (Appraisers, SARs, C&V employees)
- e. *Energy Efficient Mortgages* (Lenders, Real Estate Professionals, Veterans, Loan Production employees)
- f. *Working with VA (Becoming a VA Lender)* (Lenders, Loan Production employees)
- g. *\*Egregious Loans* (Loan Production employees)

## **PURCHASE OF VIDEOS**

The videos which are intended for program participants are available on the Internet at [http://homeloans.va.gov/ondemand\\_stream\\_video.htm](http://homeloans.va.gov/ondemand_stream_video.htm). They also may be purchased in VHS and CD format from Multi-Video Services (1-800-800-DUBS) at a cost of \$19.95 each.

/s/D. F. MUNRO  
D. F. MUNRO  
Loan Guaranty Officer