



U. S. DEPARTMENT OF VETERANS AFFAIRS
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<http://www.vba.va.gov/ro/central/stpau/Pages/homeloans.html>

March 18, 2002

REGIONAL LOAN CENTER MEMORANDUM NO. 02-05

TO: ALL LENDERS

SUBJ: APRIL 23, 2002 VA TELEVISED TRAINING BROADCAST

PURPOSE

To announce a special interactive satellite training broadcast for lenders on April 23, 2002 (11:00 a.m. to 12:00 noon Central Time). Automated Certificate of Eligibility (ACE) and OnLine Loan Status Inquiry are the topics.

BACKGROUND INFORMATION

This broadcast is primarily geared to VA lenders. The bulk of the broadcast will discuss ACE, the new application that allows lenders to obtain Certificates of Eligibility online in a matter of seconds. The following questions will be answered:

- What is ACE?
- What will it do?
- What won't it do?
- What is the lender responsibility?

The broadcast will also briefly talk about the OnLine Loan Status Inquiry application. This free broadcast may be viewed at any VA Regional Office or Regional Loan Center. Loan Guaranty Memorandum 01-26 dated December 26, 2001, lists the room numbers and addresses of the St. Paul Regional Loan Center and those Regional Offices under our jurisdiction. Attendees should make reservations by calling (612) 970-5549, sending a FAX to (612) 970-5496 or e-mailing us at RLCTT@vba.va.gov. For those who have fast Internet connections and no firewall problems, this broadcast will also be available in "streaming video" format over the Internet. For details regarding this viewing option, please watch for the announcement on Loan Guaranty's website, www.homeloans.va.gov/L&S.htm under "Training." Since this seminar is interactive, all attendees will have the opportunity to ask questions.

IF YOU HAVE QUESTIONS

If you have any questions, please call our toll free number at 1-800-827-0611 and press 2 for a Loan Specialist or e-mail our office at RLCTT@vba.va.gov.

/s/JON H. HELGASON for
D. F. MUNRO
Loan Guaranty Officer