



DEPARTMENT OF VETERANS AFFAIRS
Regional Office
1240 East Ninth Street
Cleveland OH 44199

In Reply Refer To: 325/26
Information Letter 26-02-26

November 27, 2002

TO: ALL VA LENDERS

SUBJ: LOAN GUARANTY INFORMATION VIDEOS AVAILABLE ON THE INTERNET

1. **PURPOSE:** The purpose of this circular is to announce six new "Information Videos" on topics of interest to lender employees. The videos are available in streaming media format over the Internet.
2. **BACKGROUND:** In addition to its regular satellite broadcasts, Loan Guaranty Service is producing a series of short training videos on a variety of topics to help keep lenders and veterans informed about the VA Home Loan program. Six videos are now available for viewing over the Internet. The videos are between 10 to 20 minutes in length.
3. **TITLES AND VIEWING REQUIREMENTS:** The videos may be viewed at <http://homeloans.va.gov/train.htm>. The videos are in RealAudio format and require the free Real Player, which can be obtained at the site. Satisfactory viewing also requires a fast Internet connection, no firewall problems, and audio capability. The list of titles currently available for viewing is as follows:
 - a. *Overview of the VA Home Loan Program*
 - b. *VA Eligibility*
 - c. *VA Appraisals*
 - d. *VA Minimum Property Requirements (MPRs)*
 - e. *Underwriting Self Employed Borrowers*
 - f. *Bankruptcy in Underwriting*
4. **FUTURE VIDEOS:** We plan to produce additional videos next year. If you have suggestions for topics, or if you have any questions on these video programs, you are invited to contact Herman N. Cohen of Loan Guaranty Service, VACO, on 202-273-5017 or by email at lgyhcohe@vba.va.gov.

/s/

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Loan Guaranty Officer