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Department of  
Veterans Affairs

# Information Bulletin

Date: August 24, 2004

Loan Guaranty Letter 04-09  
264-4

**SUBJECT: NEW LOAN GUARANTY INFORMATION VIDEOS**

## **BACKGROUND**

As part of its regular training program, Loan Guaranty Service produces a series of short videos on a variety of topics to help keep employees, lenders, real estate professionals, and veterans informed of program changes. (Circular 26-02-10 announced the first seven videos in this series, and Circular 26-03-5 announced the next six; Circular 26-03-10 announced two more videos, and the present announcement brings the current total to 20 titles.)

## **INTENDED AUDIENCE**

Each video is produced with a specific viewer in mind. However, you may find some of them useful for other audiences. They are short, ranging in length from 8 to 15 minutes in length, and are closed captioned for the hearing impaired. One video intended only for VA employees is marked with an asterisk (\*) in the list below. The others will be made available on the Internet in streaming video format at [http://homeloans.va.gov/ondemand\\_stream\\_video.htm](http://homeloans.va.gov/ondemand_stream_video.htm).

## **TITLES/AUDIENCES**

The list of videos currently being shipped (and primary intended audiences) is as follows:

- a. *Proposed vs. New Construction* (Appraisers, SARs, C&V employees)
- b. *TAS (The Appraisal System)* (Appraisers, SARs, C&V employees)
- c. *Energy Efficient Mortgages* (Lenders, Real Estate Professionals, Veterans, Loan Production employees)
- d. *Working with VA (Becoming a VA Lender)* (Lenders, Loan Production employees)
- e. *\*Egregious Loans* (Loan Production employees)

## **PURCHASE OF VIDEOS**

The videos which are intended for program participants are available on the Internet at [http://homeloans.va.gov/ondemand\\_stream\\_video.htm](http://homeloans.va.gov/ondemand_stream_video.htm). They also may be purchased in VHS and CD format from Multi-Video Services (1-800-800-DUBS) at a cost of \$19.95 each.

GRACE COOPER  
Loan Guaranty Officer

Distribution:  
Program Participants