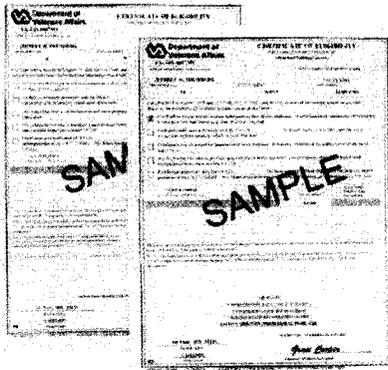


Determining Eligibility

Lenders should first attempt to obtain a COE through the Certificate of Eligibility function in WebLGY. The system can be accessed through the Veterans Information Portal (please refer to page 2 for Internet address). Lenders input data and receive an eligibility determination within seconds. This is an alternative to mailing or electronically submitting VA Form 26-1880, Request for a Certificate of Eligibility, to the Eligibility Center.



Old COE Format

VA Department of Veterans Affairs		CERTIFICATE OF ELIGIBILITY																																											
REFERENCE NUMBER:		FOR LOAN GUARANTY BENEFITS																																											
NAME OF VETERAN		SERVICE NUMBER																																											
		SOCIAL SECURITY NUMBER																																											
ENTITLEMENT CODE	BRANCH OF SERVICE	DATE OF BIRTH																																											
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6" style="text-align: center;">Prior Loans charged to entitlement</th> </tr> <tr> <th>VA Loan Number</th> <th>State</th> <th>Loan Amount</th> <th>Date of Loan</th> <th>Entitlement Charged</th> <th>Status</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>				Prior Loans charged to entitlement						VA Loan Number	State	Loan Amount	Date of Loan	Entitlement Charged	Status																														
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THIS VETERAN'S BASIC ENTITLEMENT IS \$36,000*																																													
*Veteran is eligible for the benefits of Chapter 31, 38 USC, 5105, 5106, subject to the conditions listed below. Basic entitlement for veterans who have not previously used their loan benefits is \$36,000. For further procedure, conditions and conditions on loans, refer to VA Form 26-1880, Request for a Certificate of Eligibility.																																													

New Format

The Certificate of Eligibility function in WebLGY can't make all determinations but is helpful in many cases.

If eligibility cannot be established, the lender will get a Refer message saying the determination cannot be made and a reference number. A Refer message only means that eligibility cannot be determined automatically by the lender. It does not necessarily mean the veteran is not eligible.

The "traditional" green or yellow Certificates of Eligibility are still valid; however, they aren't required if you obtain a certificate through the WebLGY.

If you are not able to obtain a Certificate of Eligibility via the Certificate of Eligibility function in WebLGY, please send or electronically submit VA Form 26-1880, Request for a Certificate of Eligibility, and evidence of service to the Winston-Salem Eligibility Center.
Winston-Salem Eligibility Center Contact Information:

Mailing Address

VA Loan Eligibility Center
 PO Box 20729
 Winston-Salem, NC 27120

Overnight Address

VA Loan Eligibility Center
 251 North Main St.
 Winston-Salem, NC 27155

E-mail Address: nceligib@vba.va.gov

Phone Number: (888) 244-6711

Evidence of Service Requirements:

❖ **Veterans Still on Active Duty:**

Statement of Service signed and dated by their Commanding Officer on official letterhead and include: