



## DEPARTMENT OF VETERANS AFFAIRS

Regional Office

3333 N. Central Avenue

Phoenix, AZ 85012-2436

Website: <http://www.vba.va.gov/phoenixlgy/index.htm>

April 14, 2009

Loan Guaranty Information Bulletin No. 26-09-01

**SUBJECT: Phoenix Regional Loan Center Certificate of Eligibility Request Processing**

### **PURPOSE**

The purpose of this bulletin is to inform all lenders of a change in the processing of Eligibility Requests submitted to the Phoenix Regional Loan Center.

### **WHAT IS THE EFFECTIVE DATE?**

This policy is effective immediately.

### **REQUIREMENTS**

All application requests for a Certificate of Eligibility (COE) must be submitted electronically through the WebLGY Application located on the Veterans Information Portal (VIP), prior to the Phoenix Regional Loan Center (RLC) processing the request. Any request received by the Phoenix RLC that has not been electronically submitted through the WebLGY Application, will be mailed to the Winston-Salem Eligibility Center, 251 North Main Street, Winston-Salem, NC 27155, for processing.

### **FOR ADDITIONAL INFORMATION**

Questions concerning this bulletin may be directed to the Loan Production Section by e-mail at [LPGC.VBAPHO@va.gov](mailto:LPGC.VBAPHO@va.gov) or by telephone at 602-627-3048 (or toll free at 1-888-869-0194, ext. 3048).

GRACE COOPER  
Loan Guaranty Officer

DISTRIBUTION: All Lenders