VA GUARANTEED HOME LOANS ~ IT SYSTEMS OVERVIEW

NATIONAL LOAN GUARANTY WEBSITE: http://www.homeloans.va.gov/
(VA Lender’s Handbook, Circulars, VA Forms, Online Training, etc.)

VETERANS INFORMATION PORTAL: http://vip.vba.va.gov/
(Gateway to LGY Service applications and VA Home Loan Information)

Useful Tips:

- User registration required. Must be an approved program participant in Active status.
- Disengage pop-up blockers or hold down the "CTRL" key while clicking on application links.
- Keep email address up to date by clicking on "MY INFO".
- Portal Help Desk Email: mailto:VIP@VBA.VA.GOV (provide user name, type of user, phone #, and detailed description of the problem).

Applications:

- **TAS ~ The Appraisal System**: Used to obtain a VA Loan Identification Number (LIN), request appraisals, and Issue Notices of Value. Appraisers use TAS to track pending assignments.
  - Order an appraisal: Requester⇒Assignment⇒Single Property (Mortgage Brokers/Agents order cases as LAP and enter sponsors VA ID# in item 1.E).
  - Corrections/Updates to a request: Requester⇒Assignment⇒Single Property⇒1. Click "Review/Update Single Case" and 2. Enter "VA LIN".
  - Update/change Lender: SAR⇒Change Lender.

- **E-Appraisal Electronic Appraisal System**: Web-based application that allows appraisers to upload appraisal documents online and other interested parties to retrieve for online review or hard copy printing.
  - Retrieve Report: Appraisal⇒Retrieve Report⇒Enter LIN⇒Click on the link “Click here to view appraisal report”.
• **WebLGY ~ Web Based Loan Guaranty System:** Used by lenders to request/obtain Automated Certificates of Eligibility (COE); submit electronic applications for a COE and to Guaranty Loans.

  - **Obtain a COE:** Eligibility → Automated Certificate of Eligibility → Complete Info (Result will be a successful COE or a reference number. If you receive a reference number then you must submit an Electronic Application or mail your request to the VA Eligibility Center).
  - **Check Status of a pending COE application:** Eligibility → Search → Enter reference # and name or SSN.
  - **Prior Loan Validation** (Can be used in lieu of COE for Interest Rate Reduction Refinance Loans): Eligibility → Prior Loan Validation → Enter veteran’s SSN or previous LIN and name.
  - **Guaranty a Loan:** Select Loan → Enter New Loan → Enter LIN and type → Complete Loan Summary.

• **CONDO/PUD/Builder:** Provides a customized list of VA registered Condominiums, Planned Unit Developments and Builders across the U.S.

  **Search Tip:** Search by state, and then choose by alphabet. (Less info = more results). Some names may be abbreviated.

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**VA FUNDING FEE PAYMENT SYSTEM:** [http://www.va.pay.gov/](http://www.va.pay.gov/)
(System used by Lenders to remit payment of the VA Funding Fee electronically)