

# VA GUARANTEED HOME LOANS ~ IT SYSTEMS OVERVIEW

NATIONAL LOAN GUARANTY WEBSITE: <http://www.homeloans.va.gov/>  
(VA Lender's Handbook, Circulars, VA Forms, Online Training, etc.)

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VETERANS INFORMATION PORTAL: <http://vip.vba.va.gov/>  
(Gateway to LGY Service applications and VA Home Loan Information)

## Useful Tips:

- User registration required. Must be an approved program participant in Active status.
- Disengage pop-up blockers or hold down the “CTRL” key while clicking on application links.
- Keep email address up to date by clicking on “MY INFO”.
- Portal Help Desk Email: <mailto:VIP@VBA.VA.GOV>  
(provide user name, type of user, phone #, and detailed description of the problem).

## Applications:

- **TAS ~ The Appraisal System: Used to obtain a VA Loan Identification Number (LIN), request appraisals, and Issue Notices of Value. Appraisers use TAS to track pending assignments.**
  - Order an appraisal: Requester→Assignment→Single Property (Mortgage Brokers/Agents order cases as LAP and enter sponsors VA ID# in item 1.E).
  - Corrections/Updates to a request: Requester→Assignment→Single Property→ 1. Click “**Review/Update Single Case**” and 2. Enter “**VA LIN**”.
  - Update/change Lender: SAR→Change Lender.
- **E-Appraisal Electronic Appraisal System**: Web-based application that allows appraisers to upload appraisal documents online and other interested parties to retrieve for online review or hard copy printing.
  - Load Report: Appraisal→Upload Report→Enter LIN→Input property info→Specify path (where it's saved)→ upload the report.
  - Retrieve Report: Appraisal→Retrieve Report→Enter LIN→Click on the link “**Click here to view appraisal report**”.

- **WebLGY ~ Web Based Loan Guaranty System:** Used by lenders to request/obtain Automated Certificates of Eligibility (COE); submit electronic applications for a COE and to Guaranty Loans.
  - Obtain a COE: Eligibility→Automated Certificate of Eligibility→Complete Info (Result will be a successful COE or a reference number. If you receive a reference number then you must submit an Electronic Application or mail your request to the VA Eligibility Center).
  - Check Status of a pending COE application: Eligibility→Search→Enter reference # and name or SSN.
  - Prior Loan Validation (Can be used in lieu of COE for Interest Rate Reduction Refinance Loans): Eligibility→Prior Loan Validation→Enter veteran's SSN or previous LIN and name.
  - Guaranty a Loan: Select Loan→Enter New Loan→Enter LIN and type→Complete Loan Summary.
  
- **CONDO/PUD/Builder:** Provides a customized list of VA registered Condominiums, Planned Unit Developments and Builders across the U.S.

Search Tip: Search by state, and then choose by alphabet. (Less info = more results). Some names may be abbreviated.

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**VA FUNDING FEE PAYMENT SYSTEM:** <http://www.va.pay.gov/>  
(System used by Lenders to remit payment of the VA Funding Fee electronically)