



DEPARTMENT OF VETERANS AFFAIRS

Regional Office
400 South 18th Street
St. Louis, MO 63103-2271

In Reply Refer To: 331/ 22

November 17, 1999

SUBJ: RPO LETTER 1-2000

TO ALL SCHOOLS AND VA BENEFICIARIES:

Last Thursday, November 11, 1999, our Telephone Service Provider updated their equipment and on Friday, we began experiencing problems with our Toll Free phone number, (888) 442-4551.

Most of the incoming callers are getting the message that all lines are busy, please call back at another time.

We expect this problem to be resolved soon but in the meantime you are invited to use our e-mail address:

STLRPO@VBA.VA.GOV

We sincerely regret any inconvenience this may have caused and will keep you informed of any changes.

Sincerely,

A handwritten signature in cursive script that reads "Doug Smith".

DOUG SMITH
Education Program Chief