



DEPARTMENT OF VETERANS AFFAIRS

Regional Office
400 South 18th Street
St. Louis, MO 63103-2271

In Reply Refer To: 331/ 22

April 27, 2000

SUBJ: RPO LETTER 2-2000

TO ALL SCHOOLS AND VA BENEFICIARIES:

As you are probably aware, the St. Louis RPO primarily operates on a paperless system called "The Image Management System", commonly known as TIMS. Effective April 28, 2000, the St. Louis RPO will begin the installation of an updated version, TIMS32. The older version operated on Windows 3.1 and the updated version will operate on Windows95. This is a major step forward and will involve converting all of our records to the 32 bit system.

During the conversion process, we will not have access to the Chapter 30 files currently in the system, nor will we be able to create any new files. We expect this process to take approximately one week and should be available during the week of May 8, 2000.

Since we will only have limited access to our files during this conversion, we are asking that you notify your students of our situation and limit your inquiries to severe hardship situations only.

We sincerely regret any inconvenience this may cause you or our beneficiaries and will keep you informed of any changes.

Thank You

A handwritten signature in cursive script that reads "Doug Smith".

DOUG SMITH
Education Program Chief